

# A commitment to ethics

## across all procurement activities



Putting fair, ethical and transparent service delivery at the top of its agenda, NSW Trains Contracts and Procurement team wanted to strengthen commercial relationships with its suppliers by demonstrating full compliance with global ethical expectations. As a result, they have become the first public organisation in Australasia to achieve the CIPS Corporate Ethics Mark.

### Highlights

- Demonstrates commitment to ethical practices
- Helps stamp out fraud, bribery and modern-day slavery
- Raises awareness of ethics within the organisation and beyond.

### About CIPS

The Chartered Institute of Procurement & Supply (CIPS) is the global voice of the profession. Passionate about and 100% focused on procurement and supply, we exist to drive excellence in the industry in every way we can and provide a wide range of services for the benefit of our members and the wider business community.

“ Ethical practices in procurement and supplier management is a vital part of any organisation. NSW Trains supports this practice by providing value for money and quality services to its passengers. ”

SIJU JOHNY,  
CHIEF PROCUREMENT OFFICER, NSW TRAINS

# Strengthening supplier relationships with a commitment to ethical procurement activity

## ABOUT NSW TRAINS

NSW Trains provides dedicated train and coach services for intercity and regional customers under the NSW TrainLink brand, and has a workforce of approximately 2,000 people across New South Wales. There were more than 34 million passenger journeys on NSW TrainLink services in the year ending 30 June 2014.

## THE BACKGROUND

Strongly committed to close collaboration with its suppliers, NSW Trains felt the move to understanding more about ethical procurement practices was the natural starting point to drive these relationships forward. The company saw the Corporate Ethics Mark as a stepping stone to wider changes across the business.

The organisation also wanted to be part of the efforts by NSW Government Procurement Board to create and sustain ethical government procurement functions.

## CIPS Corporate Ethics Mark

The CIPS Corporate Ethics Mark can be used on company websites, internal communications and other literature. It is achieved through adherence to the CIPS Corporate Code of Ethics, successful completion of the CIPS Ethical Procurement and Supply E-learning and signing the CIPS Statement of Commitment.

## Why CIPS Corporate Ethics Mark?

NSW Trains wanted to demonstrate its commitment to ethical procurement and supply and felt the CIPS Corporate Ethics Mark was the best way of highlighting this dedication. They knew that being listed on the CIPS Corporate Ethical Register would be a significant achievement, and one which they could share with their suppliers, customers and other stakeholders.

## The results

The Contracts and Procurement team undertook the comprehensive e-learning and test. As part of the accreditation, they were asked to sign the Statement of Commitment to Corporate Ethical Procurement, which confirms:

- They have adopted the CIPS Code of Ethics
- All staff responsible for sourcing, supplier selection and supplier management have undertaken the CIPS Ethical Procurement and Supply E-learning
- The same staff have successfully passed the CIPS ethics test in the past 12 months.

The milestone of becoming the first public organisation in Australasia to achieve the CIPS Corporate Ethics Mark is a major achievement for the company, and they are planning to renew and retain the mark on an annual basis.

## The benefits

- **Efficiency:** Reduced timeframes on tasks have been noted as a result of accreditation, as more structured ways of engaging suppliers have been introduced
- **Development:** CPD has now been introduced to the team and the wider organisation
- **Benchmarking:** The department is now able to benchmark its operations with organisations around the world
- **Profile:** The department has raised its profile by being recognised on the CIPS International and Australasia website.

“ I am delighted that NSW Trains has achieved this highly prestigious global procurement standard. Achieving the certification is a clear indication that our committed and highly professional team are employing best practice across all our procurement activities.

ROB MASON,  
CHIEF EXECUTIVE, NSW TRAINS

## CONTACT US

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