



Delivering *more for less*

CIPS Procurement Excellence Standard award



The City of Port Phillip, a local government area, south of Melbourne's central business district, has become the first Council in Australia to achieve the CIPS Procurement Excellence Standard award. Managing a total spend of over A\$200m, the City of Port Phillip is responsible for delivering services to a population of 110,000 residents, plus businesses and visitors. These vary from childcare and immunisations, to libraries, maintenance of sporting reserves and parks, rubbish collection and road maintenance.



840
employees



110,000
residents



3m visitors
a year

The Benefits

- **Recognition**
The award has improved the profile of the procurement function across the organisation, for example the award was presented to the Mayor and at open council meeting
- **Process improvements**
Efficiencies have been achieved from identifying process gaps, developing a Strategic Procurement Plan, and the integration of a sustainability policy
- **Improved capability**
The programme provided development opportunities for the procurement team
- **Inspiration**
The achievement has boosted staff morale and shown the Council to be a leading organisation.

Delivering more for less



In recent years, the state government has responded to the community's concerns over affordability by capping rate increases, meaning the Council's funds are constrained.

The City of Port Phillip now faces the challenge of serving a diverse and rapidly growing population, with a limited budget, coupled with the increasing cost of providing services. As a result, core procurement objectives are best value, as well as integrity, transparency, and a strategic focus.

The organisation's procurement team is centre-led, acting as a strategic partner and providing guidance to stakeholders at all phases of the procurement process. With a strong governance focus, the team strives to ensure consistency and transparency.

Why CIPS Procurement Excellence Programme?

There has been a significant transformation in the procurement landscape as a result of factors such as rapid technological changes taking place, more informed stakeholders, changing domestic and international legislation, and a greater emphasis on sustainable and ethical procurement. Following a comprehensive change program, City of Port Phillip wanted to benchmark their processes against a worldwide best practice framework to validate their efforts.

200m

A\$
total
spend

A\$2m

p.a. ongoing
efficiency
savings

43%

projected population
increase in next
20 years

“The benefits from the program will be realised as improved procurement practices are embedded into the organisation”

Wayne Moore, Coordinator Contracts and Procurement

“This award recognises the standard of our procurement processes and is a difficult standard to achieve”

Peter Smith, Chief Executive Officer

